



October 2024

Welcome to the TravelEssex newsletter. In this edition you can find out about:

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Service changes

Our latest copy of Bus Passenger News provides upcoming timetable changes. The next set of timetable changes take place on: Sunday 03 November 2024.

[Bus Passenger News](#)

Next phase at Harlow Bus Interchange



The next phase of the Harlow transport interchange is moving head and will see all services relocated to a temporary bus station at Post Office Road.

A Bus Information Kiosk will be set-up in Post Office Road, opposite the temporary bus station at John Robson House (ex-Shopmobility), providing information on stands and services, a small indoor waiting room and toilet facility.

It is anticipated that services will move to the temporary bus station in early December, with the exact date, to be confirmed shortly. Further information and regular updates can be found [here](#).

Bus fare cap to rise to £3



The [Prime Minister](#) has confirmed that the £2 bus fare cap will be replaced with a new £3 bus price cap in the budget announcement this week. It will run until the end of 2025 and will cover most bus journeys in England.

The £2 bus fare cap was introduced in September 2022 during the cost of living crisis, with the existing cap due to expire at the end of December.

We will update you when we know which Essex Transport Providers will be enrolling in the scheme.

New DigiGo phone line number and extended hours



[DigiGo](#) is a shared public transport service which offers on-demand or pre-bookable travel in parts of Essex. There is no fixed route or timetable, which puts passengers in control of their journey.

Effective from Wednesday 23 October, the phone line hours will be extending again and will be available from 9:00am – 5:00pm, Monday to Friday (excluding bank holidays).

The new phone line number is 0345 603 7633.

Following the expansion of the DigiGo Service in August 2024, the latest changes have been made in response to increased demand and feedback from residents.

Cllr Cunningham visits Uttlesford Community Transport



Last month, as part of Community Transport Week, Cllr Cunningham visited the Uttlesford Community Transport scheme, meeting with some of the dedicated volunteers who help make these essential services possible.

The visit highlighted the invaluable role volunteers play, not only in providing accessible transportation but in building connections and fostering a stronger sense of community. Community Transport schemes across Essex help those with limited mobility or without access to regular transport options.

Volunteer drivers are the backbone of these services, offering affordable and reliable transport for essential journeys like medical appointments, shopping, and social outings. During his visit, Cllr Cunningham observed firsthand the dedication and professionalism of our volunteers—traits that are vital to keeping this service running.

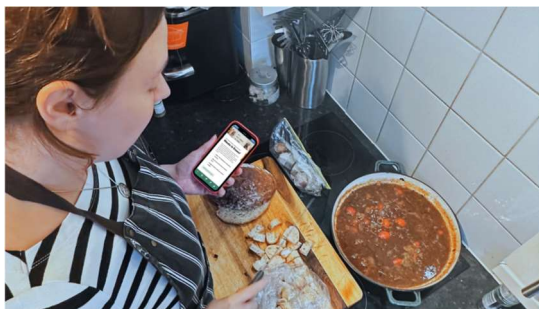
If you're interested in joining our volunteer team and making a meaningful difference, find out more [here](#).

Meet the driver

Meet Doug from Hedingham & Chambers. Doug shares why he enjoys the job and provides his experience with the Hedingham training school.



Did you know?



Did you know that you can take action on climate change and earn rewards?

Join the eco-conscious community and make a difference by downloading the [Carbon Cutting Essex app](#).