



BRAINTREE DISTRICT COUNCIL'S

HANDYMAN SERVICE



For elderly and vulnerable owner occupiers
and private residents



KEEPING SAFE, WELL AND WARM IN AND AROUND YOUR HOME

Our Handyman Service is available for elderly (aged 65 or over) or vulnerable **Owner Occupiers** or **Private Tenants** living in the Braintree District.

Our own staff or reputable contractors can undertake:

- ✖ Security measures eg extra door and window locks
- ✖ Safety improvements eg grab rails
- ✖ Energy efficiency measures eg draught proofing
- ✖ Dementia services eg internal door signs

This service is provided for free.

Braintree District Council is committed to supporting vulnerable residents in the district who lack access to, or the ability to seek, handyman services relating to trip or fall hazards, improving energy efficiency, security and dementia.

This service does not extend to support for Housing Association tenants as the Council is unable to make material alterations to property owned by Housing Associations. Tenants in these properties should have ready access to a handyman service and support provided by their own Housing Association. Therefore, Housing Association tenants are advised to contact their own Housing Association for support in the first instance.



HOW TO ARRANGE A HANDYMAN VISIT

For further information about the service or to book a visit, please contact the Sustainability Team on 01376 552525 or email energyadvice@braintree.gov.uk

LIST OF WORKS	COST FOR RESIDENT
SECURITY	
Spy holes	FREE
Door chains	FREE
External security lights solar only	FREE
Fitting locks to gates	FREE
Extra door and window locks	FREE
Security measures identified by Police	FREE
SAFETY	
Provision of half steps	FREE
Provision of grab rail (each)	FREE
CO Alarms	FREE
Anti slip matting for rugs and mats	FREE
Provision/resetting of key safe boxes	FREE
Fix carpets where trip hazards have developed	FREE
Tightening door handles	FREE
Repair broken/uneven paths and steps	FREE
Replace toilet seats	FREE
Replace light bulbs customer to provide	FREE
Repair gutters/downpipes	FREE
Stair rail	FREE
Remove/lower thresholds between rooms	FREE
Moving furniture to allow specialist furniture or equipment to be installed eg bed	FREE
HOME EFFICIENCY/KEEPING WARM	
Foil backing to radiators	FREE
Draught proofing	FREE
Hot water tank jacket	FREE
Loft clearance to enable loft insulation to be installed (Subject to volume and time spent)	FREE
Radiator bleeding	FREE
Trickle vents to prevent condensation and mould	FREE
Replacement curtain rails	FREE
DEMENTIA SERVICES	
Internal door signs	FREE
Blue grab rails	FREE
Blue toilet seat and lid	FREE
Painting door frames light switch	FREE



USEFUL CONTACTS

AGE UK ESSEX

Advice for later life
Tel: 01245 346106

BRAINTREE DISTRICT COMMUNITY TRANSPORT

Tel: 01376 557883

CROSSROADS BRAINTREE & CHELMSFORD

*Provide breaks for carers with home visits to
care for loved one at home*
Tel: 01376 529985

SUPPORTING CARERS IN ESSEX

Help and advice for all unpaid carers
Tel: 0300 770 8090

CHAIR-BASED EXERCISE CLASSES

Greenfields Community Housing
Tel: 01376 535400 Ext 5656

SILVER LINE CONFIDENTIAL HELPLINE

*Friendship and advice for
older people*
Tel: 0800 4708090

BRAINTREE, HALSTEAD AND WITHAM CAB

*Free advice to help with problems
on a wide range of issues*
Tel: 0344 4994719
www.adviceguide.org.uk

CARECALL

*An alarm system to call
for emergency help*
Tel: 0300 303 2682

NHS PATIENT ADVICE AND LIAISON SERVICE

For advice and feedback
Tel: 01245 514130

THE RED CROSS

For the loan of medical equipment
Tel: 01245 280283

NHS 111

*Urgent but non-emergency
health issues, when your
GP surgery is closed*
Tel: 111

CINNAMON TRUST

Support for pets and their owners
Tel: 01736 757900

ESSENTIAL LIVING FUND

Means-tested emergency fund
Tel: 0300 7900124

COMMUNITY360

*Voluntary Sector
Information & Support*
Tel: 01376 550507

GRANT FUNDING

If you feel that substantial adaptations to your home could make it easier for you to live at home you may be able to apply for a Disabled Facilities Grant to help with the cost. Works might include ramp, stair lift, bathroom alterations, etc. Contact Essex Social Care (0345 6037630) to discuss the adaptations or Braintree District Council (01376 552525 ext. 2223) to discuss your eligibility for grant funding.